

Getting the **HELP YOU NEED, 24/7**

Need information or assistance? We're here to help 24 hours a day!
Choose the EarthLink support option that's right for you.

Billing & Account Management

Make changes to your account, including contact and payment information, or add new services to your account. You can also edit your password, find Internet access numbers, modify your email profiles, view your invoice, and more.

For Billing and Account Management, go to: myaccount.earthlink.net

Support

Find quick, helpful solutions to common questions and issues.
Get step-by-step instructions for all the services you use.

Live Chat

▶ support.earthlink.net/chat

Phone

- ▶ **DSL:** 1.888.829.8466
- ▶ **Dial-Up:** 1.888.EARTHLINK (1.888.327.8454)

Cable

For help with EarthLink services, contact these dedicated support numbers:

- ▶ **Time Warner/Bright House:** 1.800.817.5508
- ▶ **Comcast:** 1.866.570.8333
- ▶ For billing or connection issues, contact your cable company.

Find local numbers at: www.earthlink.net/cable/contacts

For Support, go to: support.earthlink.net